

Site Rules

1. General

- a) The caravan park is administered by R J & R Kay T/A Burrows Park.
- b) Whilst Burrows Park will take reasonable care to prevent accidents on site, we accept no liability for- loss or damage caused to any of our site users' property. All property on site should be appropriately insured in respect of fire, theft and damage. Nothing in this clause seeks to operate to exclude liability for death or personal injury caused by the negligence of Burrows Park or anyone acting on its behalf.
- c) All vehicles on site should be taxed, insured, have a valid MOT certificate and be in a roadworthy condition fit for use on a public road.
- d) You must not keep disused or unroadworthy vehicles on the park and we reserve the right to remove such vehicles at any time.
- e) You must, if requested, remove or move your vehicle when grass cutting or maintenance is being carried out at the site.
- f) You must not carry out major vehicle repairs on site but a recognised breakdown service may attend in the event of a breakdown.
- g) Quad bikes, trials bikes, motocross bikes, powered scooters (other than disability/mobility scooters) are not permitted on site.
- h) We permit cars onto the park for the purposes of access only. Cars should not be driven on the park for any other reason. You must hold a full driving licence to drive any vehicle on the park and activities such as driving lessons are strictly prohibited. The speed limit for the site is 5mph and must be adhered to at all times.
- i) All touring caravans should be insured, this is the responsibility of the caravan owner. Please note caravans are sited or stored at the caravan owner's own risk.
- j) Burrows Park offers a service for assisting owners to move their caravans onto and off of the site at a fixed charge of £50.00.
- k) Every caravan on site must have chemical toilet facilities and use the chemical disposal point on the site. No liquids are permitted to be discharged onto the ground. You must not introduce any foreign items into the park drainage system including cleaning products, nappies, sanitary towels, cooking fat, engine oil, grease or paint.
- l) Pets are welcome but must be kept on a lead unless using the dedicated exercise area, where they can then be let off the lead. All pet owners are required to pick up after their pets and use the dog bins provided. This is in the interests of all Burrows Park users, especially children. Only 2 dogs per pitch are permitted.
- m) Burrows Park reserves the right to refuse admission to the site to any person and to terminate the seasonal contract or booking if in our opinion you or a member of your party is deemed to be behaving unreasonably or inappropriately, causing damage to property, annoyance to others or making excessive noise after 10pm. All party members must be aware of these rules and should use the park safely, obeying all park safety notices.

2. Occupancy

- a) Burrows Park is open for holiday use only, 12 months of the year. Caravans are to be used for leisure purposes only and not for conducting business or any commercial enterprise. Caravans must not be occupied for more than 21 consecutive days.
- b) No caravan may be occupied for more than 21 consecutive nights by any owner or visitors.
- c) No person under the age of 18 is permitted to stay in a caravan/tent without the supervision of an adult and parents are expected to be responsible for the behaviour and safety of their children at all times.
- d) It is not permitted for more people to stay overnight in a caravan or tent than is allowed by its berth size.
- e) Single sex parties of 3 or more persons and unaccompanied young parties are not accepted. You must be over 21 to make a booking and there must be at least one capable and responsible adult over the age of 21 in any caravan or tent at any one time.
- f) Caravans or tents are to be sited as indicated by the Burrows Park staff only. No caravan/tent will be sited after 10pm and the decision of the Burrows Park staff will be final.

Site Rules

3. Pitches

- a) Pitches will be allocated in the order of receipt of applications.
- b) All pitches are level grass pitches that are well kept throughout the season, they are of a good size with plenty of space for your car and caravan, awning and room to sit out.
- c) Pitches are for a caravan and awning only, additional tents will be charged as extras. Seasonal pitch holders are permitted a shed, approval of which should be sought from Burrows Park prior to purchasing and installation.
- d) Awnings or porches can be left up all year, but at the owner's risk.
- e) Burrows Park reserves the right to decline any application for a seasonal touring pitch. We have the right to cancel your reservation, or instruct your party to leave the site immediately, without compensation or refund, should you or any of your party not comply with this agreement, particularly relating to the terms where behaviour and conduct have not been complied with.
- f) Pitches should be kept clean and tidy at all times.
- g) It is your responsibility to drain down and prepare caravans when not in use and all utilities installations should be switched off accordingly.

4 Electricity

- a) Use of generators is not permitted, nor is the storage of petrol/diesel on the site.
- b) Electricity will be supplied by the owners of Burrows Park use of electricity will be charged as an extra.
- c) The electricity supply is restricted to 16 amp. If you overload the supply the connection will be automatically broken. The switch can be reset, but if you overload consistently the supply will be disconnected permanently. In this case no refund will be given.
- d) We cannot provide tents with electricity unless a caravan pitch is booked and you use suitable hook up equipment with safety devices including an RCD & an IP rating of 44 or greater. We can supply power to our rally field, pitch numbers R1 - R4 & R19-20 via a mobile unit at an additional charge.
- e) Electricity is supplied according to current standard (BS7671) and a certificate of confirmation is provided by our contractors. All plugs are supplied with RCBO mechanism to protect against electric shocks. We also advise that you ensure that the caravan and any electrical equipment that you wish to connect to the supply are suitable and have been PAT tested within the last year.
- f) You should report any fault in respect of the supply of electricity to the Owners of Burrows Park immediately.
- g) Only 1 hook up per caravan is permitted and the hook up should be unplugged at night if you are not staying.

5 Behaviour

- a) You are asked to assist in keeping the park tidy and disposing of your own waste accordingly.
- b) Washing at the water taps is not permitted & Elsan disposal units should be washed at the chemical disposal point only.
- c) You are asked not to make unreasonable noise after 10pm. If a complaint about noise is received one warning will be given before you will be asked to vacate the site.
- d) Your behaviour should not be excessive, noisy or disruptive, especially at night. Offensive or illegal behaviour will not be tolerated. We may ask you or any member of your party to leave immediately if any conduct is considered by us to be inappropriate, likely to cause harm, or impair the enjoyment, comfort or safety of other customers, staff or the general public, or is likely in our opinion, to breach any of our agreement with you. No refunds or compensation will be given.
- e) If any of these rules are broken, Burrows Park may terminate the licence with you without warning and at once, or take any steps open to them. If this rule is applied no payment will be refunded and refunds are at the park's discretion.