

Site Rules

1 General

- a) The caravan park is administered by R J & R Kay T/A Burrows Park.
- b) Burrows Park will not accept any responsibility for any personal injury or loss or damage to persons or their property.
- c) All touring caravans should be insured, this is the responsibility of the caravan owner and Burrows Park will not accept any responsibility for any loss or damage whatsoever. Please note caravans are sited or stored at the caravan owners own risk.
- d) Anyone requiring assistance to move their caravan will be charged £50.
- e) Every caravan must have chemical toilet facilities and use the chemical disposal point on the site. No liquids will be discharged into the ground.
- f) Pets are welcome but must be kept on a lead whilst on the Main Park. There is an exercise area where they can be let off the lead. All pet owners are required to pick up after their pets and use the poo bins provided. This is in the interest of all Burrows Park users, especially children.
- g) Burrows Park reserves the right to refuse admission to the Park to any person, and to terminate the seasonal contract or booking if in our opinion you or your party are deemed to be behaving unreasonably or inappropriately, causing damage to property, annoyance to others or making excessive noise after 10pm.

2 Occupancy

- a) Burrows Park is open for holiday use only, 12 months of the year. Caravans are to be used for leisure purposes only and not for conducting business or any commercial enterprise.
- b) No person under the age of 18 is permitted to stay in a caravan/tent without the supervision of an adult and parents are expected to be responsible for the behaviour and safety of their children at all times.
- c) It is not permitted for more people to stay overnight in a caravan or tent than is allowed by its berth size.
- d) Single sex parties of 3 or more persons and unaccompanied young parties are not accepted. You must be over 21 to make a booking and there must be at least one capable and responsible adult over the age of 21 in any caravan or tent at any one time.
- e) Caravans or tents are to be sited as indicated by the Site Owners only. No caravan/tent will be sited after 10pm and the decision of the Site Owner will be final.

3 Pitches

- a) Pitches will be allocated in the order of receipt of applications.
- b) All pitches are level grass pitches that are well kept throughout the season, they are of a good size with plenty of space for your car and caravan, awning and room to sit out.
- c) Pitches are for a caravan and awning only, additional tents will be charged as extras. Seasonal pitch holders are permitted a shed, approval of which should be sought from Burrows Park prior to purchasing and installation.
- d) Awnings or Porches can be left up all year, but at the owner's risk.
- e) Burrows Park reserves the right to decline any application for a seasonal touring pitch. We have the right to cancel your reservation, or instruct your party to leave the Park immediately, without compensation or refund, should you or any of your party not comply with this agreement, particularly relating to the terms where behaviour and conduct have not been complied with.
- f) Pitches should be kept clean and tidy at all times, any tidying of a pitch after vacation will be charged for.

4 Cost

- a) Monies are non-refundable if cancelled within 30 days of arrival date.
- b) Fees for the occupation of all pitches shall be in accordance with the tariff as published from time to time.
- c) One car per pitch is allowed by each caravan/tent, additional cars will be charged for.
- d) The season is defined at 1 April to 31 March in any given year.
- e) Seasonal Caravan pitches are due in full by 1 April of any season. Failure to pay will mean you have 28 days to remove your property or we will have it removed and invoice you for the costs.
- f) The Owners of Burrows Park reserve the right as its absolute discretion to refuse the continued use of a touring or camping pitch. The refund of any fee paid in advance is at the discretion of the Owners of Burrows Park, the pitch must be vacated immediately.

Site Rules

5 Electricity

- a) Use of generators is not permitted, nor the storage of petrol/diesel on the caravan field.
- b) Electricity will be supplied by the owners of Burrows Park, excessive use of electricity may be charged as an extra.
- c) The electricity supply is restricted to 16 amp. If you overload the supply the connection will be automatically broken. The switch can be reset, but if you overload consistently the supply will be disconnected permanently. In this case no refund will be given.
- d) We cannot provide tents with electricity unless you pay for a caravan pitch and that you supply a suitable plug (with RCBA adapter) to be connected to the supply.
- e) Electricity is supplied according to current standard (BS7671) and a certificate of confirmation is provided by the contractors. All plugs are supplied with RCBO mechanism to protect against electric shocks. We also advise that you ensure that the caravan and any electrical equipment that you wish to connect to the supply are suitable and have been PAT tested within the last year.
- f) You should report any fault to the electricity supply to the Owners of Burrows Park immediately.
- g) Only 1 hook up per caravan is permitted & the hook up should be unplugged at night if you are not staying or paying.

6 Behaviour

- a) You are asked to assist in keeping the park tidy and disposing of your own waste accordingly.
- b) Washing at the water taps is not permitted & Elsan disposal units should be washed at the Chemical Disposal point only.
- c) You are asked not to make unreasonable noise after 10pm. If a complaint about noise is received one warning will be given before you will be asked to vacate the site.
- d) Your behaviour should not be excessive, noisy or disruptive, especially at night. Offensive or illegal behaviour will not be tolerated. We may ask you or any member of your party to leave immediately if any conduct is considered by us to be inappropriate, likely to cause harm, or impair the enjoyment, comfort or safety of other customers, staff or the general public, or is likely in our opinion, to breach any of our agreement with you. No refunds or compensation will be given.
- e) If any of these rules & regulations are broken, the Owners of Burrows Park will terminate the tenancy without warning and at once, or take any steps open to them. If this rule is applied no payment will be refunded and refunds are at the Owners discretion.

7 Health & Safety

- a) The decision of the Owners of Burrows Park regarding any matter concerned with Health & Safety is final.
- b) Fire extinguishers – you must have a suitable fire extinguisher (at least 900gr of powder) in every caravan or tent. It is strongly recommended that a fire blanket is available in the cooking area.
- c) First Aid – basic First Aid equipment must be available in every caravan/tent.
- d) Any signs on the site must be adhered to.
- e) No one is permitted to sleep in a car
- f) Bicycles and wheeled vehicles – please ensure these do not affect the safety or enjoyment of any other campers.

8 Fire

- a) Every caravan will be situated within 90 metres of a fire point. Each fire point will have a 9 litre water extinguishers and an alarm sounding device. It is your responsibility to familiarise yourself with the position of the nearest fire point to you.
- b) If a fire occurs, move everyone outside immediately and warn the occupants of the nearby caravans/tents. Use a telephone to call 999 or 112 for the Fire Brigade.
- c) Raise the alarm using hand operated fire alarm.
- d) The address is Burrows Park, Off Back Lane, Great Ouseburn, York, YO26 9SG. Grid reference 54 04968 – 1.31361

9 Visitors

- a) You are responsible for ensuring that all visitors are made aware of the site rules and that they behave accordingly.
- b) Friends and family are welcome to use your caravan with your permission (we do request that we are notified before they arrive.)
- c) We do not charge extra for visitors but do ask that they report to reception to let us know who they are visiting.

Please enjoy your stay.